

Sári Csárda Panzió

General Terms and Conditions

These "General Terms and Conditions" regulate the use of the services provided by the service provider's accommodation. According to these General Terms and Conditions, the operator, service provider, EURO-ÓVÁR-SPED Kft., 1 Csölösztői út, Dunakiliti 9225 (Sári Csárda Panzió), hereinafter referred to as the Service Provider, concludes an accommodation contract with the persons who use the private accommodation services, i.e. the contracting parties.

Contracting parties

Customer/Guest: The person who uses the accommodation services through the online booking system or who purchases the service from the Service Provider via the email address info@saricsarda.hu, accepts the GTC and agrees to be bound by it. Hereinafter referred to as the Guest.

Service provider: Sári Csárda Panzió, hereinafter referred to as the Service Provider.

Mailing address: 3 Csölösztői út, Dunakiliti 9225

Phone: 0696/671 478

1. Purpose of the General Terms and Conditions

The General Terms and Conditions contain the general conditions of the legal relationship between the Service Provider and the Guest who enters into a contractual relationship with the Service Provider. Regarding issues not regulated here, all applicable Hungarian legislation and official regulations related to the Service Provider's activities, as well as the provisions of the Civil Code, shall be binding without any special provisions.

2. Acceptance of the Terms and Conditions

The acceptance of the Terms and Conditions by the Guest is a prerequisite for purchasing or using the service. The acceptance of the Terms and Conditions shall be deemed to have taken place if the Guest uses the service provided by the Service Provider.

3. Scope of the Terms and Conditions

The Service Provider reserves the right to modify the GTC partially or entirely at any time. The GTC remains in force as long as the Service Provider provides the service. These General Terms and Conditions are valid indefinitely from January 1, 2023.

4. Territorial scope of the service

The service provided by the Service Provider is available both domestically and internationally.

5. Contractual terms

Customer/Guest: The person who uses the accommodation service, who acknowledges and accepts the GTCs and assumes them as binding for himself, hereinafter referred to as Guest.

Service provider: Sári Csárda Panzió, a private accommodation provider offering accommodation services according to the terms and conditions of these GTCs, hereinafter referred to as the Service Provider.

Service: Commercial accommodation service

Quotation: An offer submitted by the Guest, either verbally or in writing, followed by a written quote by the Service Provider.

Reservation: A written confirmation from the Service Provider in response to a written reservation made by the Guest, which includes the nature, location, duration, and price of the service, as well as the information necessary for finalizing the reservation, such as the payment of 100% of the total accommodation cost, 7 days prior to arrival.

The reservation constitutes a written contract and also signifies the acceptance of the GTCs, the House Rules, and the Booking and Cancellation Terms.

Payment and Cancellation Terms:

Definition of payment terms, payment methods, payment schedule, cancellation terms, and non-refundable amounts in the event of cancellation for the service provided by Sári Csárda Panzió.

Territorial scope of the service:

The service provided by the Service Provider is available both domestically and internationally.

6. The Service Provider provides the service under the following terms:

6.1. As contracting parties, you assume full responsibility for the use of the guest rooms, bathrooms, garden, garden furniture, and parking lot at Dunakiliti Csölösztői út 3, as well as the services provided therein, for commercial accommodation, holiday, and

leisure purposes. We provide you with the equipment and furnishings located in the house and garden during your stay.

6.2. We take all reasonable precautions to ensure the safety of our guests, draw their attention to possible hazards, but we cannot assume responsibility for personal injuries or damages caused by the misuse of the house, the personal belongings left in the free parking lot, or damages caused to the house and its surroundings. You are liable for any damages caused to the house, its furnishings, and its surroundings during your stay.

6.3. In case of any problems, we are available at the telephone number provided in the GTCs to assist you during your stay. We cannot accept any complaints after your departure.

7. Request for proposal and booking process:

7.1. The Service Provider shall send a price offer to the Guest in response to a written or verbal request for proposal. The price offer can be modified based on mutual written agreement. In case of no response to the price offer, the offer shall be deleted after a 3-day grace period.

7.2. The booking is considered a written agreement and comes into force with the written confirmation from the Service Provider after the Guest has paid 100% of the full accommodation cost. This also means automatic acceptance of the Booking and Cancellation Terms and Conditions and the GTC. The Guest agrees that any cancellation of the booking will not entitle them to a refund of the prepayment made to the Service Provider.

7.3. Oral bookings, agreements, modifications, or verbal confirmation by the Service Provider are not contractually binding.

7.4. The contents of the agreement cover the subject, location, duration, price of the service, and the Booking and Cancellation Terms and Conditions, as well as the GTC and House Rules.

7.5. A written agreement by the parties is required to modify or supplement the contract. Changes to the date of a confirmed booking or the number of guests may be possible subject to available capacity.

7.6. The Service Provider may freely change the announced prices for accommodation without prior notice, except when committed to a specific time period.

7.7. The prices include the value-added tax applicable at the time of the proposal, regulated by law. The Service Provider may pass on any additional costs resulting from changes in tax law to the contracting party after providing prior notification.

7.8. The local tourist tax is an extra charge to the accommodation fee and is payable on-site per guest per night. The tourist tax payment obligation applies to persons between the ages of 18 and 70.

7.9. The Operator of the Accommodation does not accept responsibility and is not liable for the advertised intermediate services and any accidents or damages that occur during these services. The Guest uses the advertised services at their own risk.

7.10. In the event of late arrival or early departure during the confirmed period, the full accommodation fee must be paid.

8. Terms and conditions for using accommodation services:

8.1. The Guest can use the accommodation from 9:00 am to 9:00 pm on the day of arrival. Check-out is by 10:00 am on the last day of stay.

8.2. Upon arrival, the Guest must comply with the applicable laws and present a valid identification document. The Service Provider reserves the right to refuse accommodation if the Guest does not meet these requirements.

9. Refusal of accommodation use, termination of contract:

9.1. The Service Provider is entitled to terminate the contract and refuse to provide the service if the Guest fails to fulfill their payment obligation.

9.2. the Guest uses the Accommodation improperly.

9.3. the Guest is suffering from an infectious disease.

9.4. the Guest is under the influence of drugs.

9.5. the Guest exhibits unacceptable, immoral, violent, incompatible behavior in the house and its surroundings.

9.6. in case of circumstances beyond the control of the parties, so-called Force Majeure (flood, fire, extreme weather, power outage, strike), over which the party has no control.

10. Guest's rights:

10.1. The Guest is entitled to the intended use of the Accommodation services.

10.2. The Guest is entitled to use the Accommodation's equipment and facilities.

10.3. In case of any problems during the stay, the Service Provider can be contacted by phone for a quick resolution of the issue.

10.4. The Guest's right to file a complaint ceases after leaving the Accommodation.

11. Guest's obligations:

11.1. The Guest must pay for the services in accordance with the terms and conditions of the contract.

11.2. The Guest must ensure that children under the age of 18 under their supervision stay at the Accommodation only under adult supervision.

11.3. The Guest is obliged to compensate the Service Provider for any damage caused by them or any persons they are accompanying or responsible for.

12. Service Provider's rights:

12.1. The Service Provider is entitled to retain 100% of the accommodation cost for the services ordered and finalized by the Guest but not used by them, in accordance with the terms and conditions of the current GTC and the Booking and Cancellation Policy.

12.2. The Service Provider is entitled to refuse and terminate the Accommodation service in the event of the circumstances listed in points 9.1-9.6.

13. Obligations and liabilities of the Service Provider:

13.1. The Service Provider is obliged to investigate any complaints made by the Guest during their stay and take necessary steps to resolve the issue.

13.2. The Service Provider is obliged to provide the Guest with a contact telephone number to address any problems or questions that may arise during their stay.

13.3. The Service Provider is not responsible for any damages caused by electrical equipment brought in by the Guest.

13.4. The Service Provider is not responsible for any damages caused by the Guest or for any damages that are unavoidable and outside the control of the Service Provider.

13.5. The Service Provider is not responsible for any personal belongings, valuables, or cash left in communal areas or rooms.

13.6. The Service Provider is not responsible for any valuables left in the free parking lot.

13.7. The Service Provider shall provide the service to the Guest continuously upon payment of the Guest's obligation.

13.8. The Service Provider is not liable for damages caused by force majeure, natural disasters, or any other events beyond the Service Provider's control for which the Service Provider cannot be held responsible.

13.9. The Service Provider reserves the right to change the prices. The Service Provider shall not be held responsible for any errors on the website. The fee includes all relevant taxes and fees, except for the tourist tax, which is paid per person and per night.

13.10. The Service Provider stores the Guest's data for the purpose of fulfilling the contract and later proving the contract's terms and conditions, but is not authorized to forward such data for advertising or any other purposes without the express consent of the Guest.

14. Payment and Cancellation Conditions:

14.1. The reservation is valid upon acceptance of the Reservation and Cancellation Conditions and the GTCs, payment of 100% of the total service fee, and confirmation of payment seven days prior to arrival. If the requested amount is not received by the specified deadline, the Service Provider's offer and obligation to provide services will be terminated.

14.2. The payment of the service fee prior to arrival (seven days before check-in) may be made as follows:

a) by credit card, whereby the ordered service fee is charged to the credit card

b) by bank transfer, whereby the ordered service fee is transferred to the Service Provider's account

In the event of cancellation, the 100% prepayment cannot be refunded.

14.3. If the guest cancels the reservation in writing at least 14 days prior to the arrival date, the full amount paid can be used within six months from the reservation date with the value of the previous reservation.

15. Guest rights and obligations:

15.1. We do not take any responsibility for incorrectly provided guest information and any resulting damages due to potential incorrect performance resulting from incorrect information.

15.2. It is the guest's obligation to pay for the service ordered. If the guest is unable to pay for the ordered service, the ordered service will be automatically cancelled.

Data protection

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Csölösztői út 3.
+3696 / 671- 478
info@saricsarda.hu



Üzemeltető:
Euro-Óvár-Sped Kft.
Asz.: 11865748-2-08
Ügyvezető: Szalay Ferenc

The Service Provider considers personal data protection important and takes all security, technical, and organizational measures to guarantee data security. The Service Provider is obliged to comply with the applicable legal provisions on personal data protection and public access to data (currently: Act LXIII of 1992 and Act CXII of 2011) in fulfilling its contractual obligations.

The Service Provider is required to comply with the data protection provisions of the Act on Informational Self-Determination and Freedom of Information. The guest acknowledges that the Service Provider is required by law to provide data to the competent authority upon request.

Contact information:

Address: Csölösztői út 3, Dunakiliti 9225

Phone number: 0696/671 478

Email address: info@saricsarda.hu

Valid until revoked.

Dated: Dunakiliti, 01.01.2023.